

# "Cyclone Remal" Claims Assistance Advisory

We, at Claims Department, are always committed to serve our customers, and more so at this time when there is severe distress caused by the devastating "Cyclone". It is our topmost priority to provide all Property and Motor Vehicle Claims related assistance and relief in the affected states, with an attempt to ensure a hassle-free claims process for our customers in this dire hour of need. We are requesting you, kindly broadcast this advisory to concerned customers, channel partners for assistance in this situation.

Property / Commercial Claims Intimation Link

https://bit.ly/37kLJV7

Motor Vehicle Claims Intimation Link

https://bit.ly/343ZQA9

 To know all the updates on your policy and claims, please scan and download our Caringly Yours App





Alternatively, you can avail the following services for claim intimation and claim assistance.

Contact us on : 1800-209-7072
Give a missed call on : 80809 45060
WhatsApp 'Hi' on : 75072 45858

E-mail ID : bagichelp@bajajallianz.co.in

## Local Claims Assistance and Quick Response Team

### **Property / Commercial Claims**

Mr. Vikash Jha : +91 9073 966892
Mr. Sandipan Banerjee : +91 9932 596156
Mr. Smita Deepak : +91 8511 901449

#### **Motor Vehicle Claims**

Mr. Sudip Majumder : +91 9163 391613
Mr. Sagir Gogoi : +91 9903 036104

For Safeguarding of Motor Vehicle: To avoid further damage to your motor vehicle, avoid driving in water-logged area, where water height is above the center of the tire. In case the vehicle is submerged in water do not try to crank or push start the engine. Even one attempt can cause major damage to the engine. If water has entered the passenger compartment, do not turn the ignition "ON" that can result in short circuit in the electrical system.

**For Safeguarding of Property**: Ensure proper water drains, put barricades, close gaps, or openings, move stock to safe place on a safe height, switch off the main electricity before leaving, secure asbestos, galvanized sheet, temporary structures properly.

#### Loss Minimization Measures:

- 1. Arrange drainage of affected premises, where water accumulation / rainwater damage, try to separate unaffected stock from damage stock to avoid further damage.
- 2. Drying of affected property if it can stop further damages to insured property.
- 3. Do not operate any machinery before drying if it is affected by rainwater, moisture.
- 4. Arrange basic safety measures in premises to avoid any further damages due to any event.

Claims Department Bajaj Allianz General Insurance Company Limited