

FORM NL-37-CLAIMS DATA

Name of the Insurer:

Upto the quarter ending _Q1 FY 2024-25

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	378	227	-	227	11,596	49,460	61,056	13,882	1,899	1,271	17,052	107	80	118	-	128,902	-	8,667	216,587
2	Claims reported during the period																			
	(a) Booked During the period	2,090	14,865	-	14,865	165,095	3,914	169,009	547,305	1,891	2,488	551,684	765	136	409	9	818,681	-	92,702	1,650,350
	(b) Reopened during the Period	3,211	2,207	16	2,223	287	519	806	217,544	402	357	218,303	559	598	1,214	98	32,824	-	2,035	261,871
	(c) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____																			
3	Claims Settled during the period																			
	(a) paid during the period	4,133	13,677	16	13,693	137,130	2,122	139,252	714,842	1,588	1,111	717,541	658	595	1,518	99	773,931	-	65,849	1,717,269
	(b) Other Adjustment (to be specified)																			
	(i) Partial Payments																			
	(ii) _____																			
4	Claims Repudiated during the period																			
	Claims Repudiated during the period	298	199	-	199	3,990	820	4,810	15,334	148	535	16,017	14	19	9	-	102	-	5,798	27,266
	Other Adjustment (to be specified)																			
	(i) Other than Repudiated Claims	328	2,635	-	2,635	11,184	342	11,526	21,785	785	615	23,185	388	78	29	3	584	-	16,532	55,288
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period																			
	Less than 3months	674	706	-	706	18,647	4,097	22,744	24,556	1,222	1,576	27,354	304	67	88	5	104,242	-	14,591	170,775
	3 months to 6 months	111	54	-	54	1,956	4,441	6,397	1,425	178	211	1,814	54	15	25	-	45,657	-	235	54,362
	6months to 1 year	108	21	-	21	1,287	6,732	8,019	181	37	28	246	8	21	28	-	19,675	-	31	28,157
	1year and above	27	7	-	7	2,781	35,339	38,120	608	234	40	882	5	19	44	-	36,216	-	368	75,688

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending Q1 FY 2024-25
(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	154,652	14,396	2,011	16,407	33,969	511,639	545,608	62,408	7,271	3,804	73,484	2,413	44,681	29,454	4,957	10,821	-	17,280	899,758
2	Claims reported during the period																			
	(a) Booked During the period	34,580	3,518	-	3,518	47,737	39,481	87,218	146,459	5,708	1,532	153,700	1,393	6,560	3,679	30	87,526	-	12,975	391,178
	(b) Reopened during the Period	16,941	637	2	639	819	2,216	3,035	5,906	776	832	7,513	299	3,234	338	-	63	-	72	32,135
	(c) Other Adjustment (to be specified)																			
	(i) Change in Reserve																			
	(ii)					(1,074)	7,535	6,460	(981)	185	(8)	(804)								5,782
3	Claims Settled during the period																			
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)	18,058	2,785	2	2,787	34,316	14,429	48,744	138,697	2,147	807	141,652	438	1,013	740	0	86,656	-	11,070	311,158
	(i) Partial Payments																			
	(ii)					1,150	5,257	6,406	3,820	186	64	4,070					(514)			9,962
4	Claims Repudiated during the period																			
	Claims Repudiated during the period	271	119	-	119	988	5,812	6,799	5,039	1,698	190	6,927	14	123	7	-	93	-	547	14,901
	Other Adjustment (to be specified)																			
	(i) Other than Repudiated Claims	819	354	-	354	2,926	2,345	5,271	6,973	2,680	644	10,297	432	261	37	5	127	-	1,322	18,926
	(ii)																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period																			
	Less than 3months	46,307	2,562	0	2,562	19,106	40,365	59,470	56,843	4,439	3,427	64,709	1,069	9,804	4,173	25	4,321	-	4,624	197,065
	3 months to 6 months	33,564	2,422	0	2,422	6,205	46,624	52,829	1,075	888	615	2,578	581	2,199	4,837	4	2,089	-	2,697	103,799
	6months to 1 year	49,609	965	825	1,791	4,906	72,534	77,440	380	379	208	967	329	7,165	7,936	125	2,465	-	3,503	151,329
	1year and above	57,546	9,343	1,185	10,529	11,854	373,506	385,361	964	1,525	205	2,694	1,242	33,908	15,743	4,828	3,298	-	6,563	521,712

Notes:-

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- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves