

FORM NL-37-CLAIMS DATA

Name of the Insurer:

Upto the quarter ending Q2 FY 2024-25

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	No. of claims only							
													Workmen's Compensation / Employer's	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	378	227	0	227	11596	49460	61056	13882	1900	1270	17052	107	80	118	0	128902	8667		216587
2	Claims reported during the period				0															
	(a) Booked During the period	5870	32885	3	32888	323862	8367	332229	1275493	3612	4886	1283991	32384	275	811	33	1059861	152142		2900484
	(b) Reopened during the Period	3324	2295	16	2311	478	1216	1694	229643	547	423	230613	656	603	1230	99	33579	2242		276351
	(c) Other Adjustment (to be specified)																			
	(i)				0	0	0	0	0	0	0	0					0			0
	(ii)																			
3	Claims Settled during the period				0															
	(a) paid during the period	6133	28572	18	28590	274765	6248	281013	1410711	3139	2092	1415942	27467	681	1844	102	1076266	105970		2944008
	(b) Other Adjustment (to be specified)																			
	(i)_Partial Payments				0			0	0	0	0	0								0
	(ii)																			
4	Claims Repudiated during the period				0															
	Claims Repudiated during the period	770	454	0	454	9156	1777	10933	32410	289	1055	33754	1179	39	27	2	170	9845		57173
	Other Adjustment (to be specified)																			
	(i)_Other than Repudiated Claims	792	5421	1	5422	24584	641	25225	42759	1326	1703	45788	3238	120	66	28	10265	30367		121311
	(ii)																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)				0	0	0	0												0
6	Claims O/S at End of the period				0															
	Less than 3months	1515	833	0	833	20337	4626	24963	31961	952	1547	34460	1395	56	108	0	9422	15740		88492
	3 months to 6 months	227	102	0	102	2893	3697	6590	413	78	100	591	99	39	47	0	39607	499		47801
	6months to 1 year	100	18	0	18	1371	6867	8238	164	39	48	251	22	13	23	0	44580	35		53280
	1year and above	35	7	0	7	2830	35187	38017	600	236	34	870	4	10	44	0	42032	338		81357

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending Q2 FY 2024-25

(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	154652	14396	2011	16407	33969	511639	545608	62408	7272	3804	73484	2466	44681	29454	4957	10821	0	17227	899758
2	Claims reported during the period				0															
	(a) Booked During the period	81295	10860	30	10890	96292	81110	177401	320471	10107	3842	334420	7814	14328	6671	122	105426	0	33286	771652
	(b) Reopened during the Period	10393	681	-106	576	1454	3637	5091	7562	1836	955	10353	430	2423	-671	0	101	0	-464	28232
	(c) Other Adjustment (to be specified)																			
	(i) Change in Reserve				0	-1568	10798	9230	-1417	122	208	-1087					-296			7847
3	Claims Settled during the period				0															
	(a) paid during the period	35829	7842	2	7844	73566	44779	118345	244952	5180	1171	251303	5540	15027	3563	5	107814	0	18469	563740
	(b) Other Adjustment (to be specified)				0	1692	9908	11600	10886	484	269	11639					-247			22992
4	Claims Repudiated during the period				0															
	Claims Repudiated during the period	1608	297	0	297	2219	11195	13414	9230	1869	486	11586	105	290	58	5	157	0	1095	28615
	Other Adjustment (to be specified)																			
	(i) Other than Repudiated Claims	2135	1112	0	1112	5804	4789	10593	13914	4816	1204	19934	1092	947	281	115	862	0	2981	40051
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)				0							0								
6	Claims O/S at End of the period				0															
	Less than 3months	65636	3796	30	3826	22042	42245	64287	108176	4770	4561	117508	1535	9435	4707	0	1151	0	15261	283345
	3 months to 6 months	27056	1845	0	1845	7244	39461	46705	412	276	594	1281	623	5698	2348	0	1267	0	1862	88686
	6months to 1 year	47247	1905	825	2731	5516	75512	81028	432	349	334	1116	583	5613	9042	4	1912	0	2857	152132
	1year and above	66830	9141	1078	10219	12064	379295	391359	1023	1592	188	2804	1232	24422	15454	4949	3136	0	7523	527927

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves